LOUISIANA STATE UNIVERSITY HEALTH SCIENCES CENTER – SHREVEPORT

HELIÇOPTER TRANSPORTED PATIENTS
(Received at LSUHSC-S)

Purpose:

To establish guidelines to be utilized by all Hospital personnel when receiving a patient via helicopter.

Policy:

Patients may be transported via helicopter for either a direct transfer to an inpatient unit or to the Emergency Care Center (ECC).

A. Transfer patients for Direct Admit to inpatient units.

   1. The physician for the Medical/Surgical Service who is receiving patient via helicopter shall be responsible for:

      a. Verifying bed availability and notifying admitting unless an ECC admit.

      b. Completing an admission approval form.

      c. Notifying the ECC of impending patient arrival by helicopter, and reporting the following information:

         1) Name of person calling and official position
         2) Number of patient(s)
         3) Condition of patient(s)
         4) Type of life support equipment needed
         5) Estimated Time of Arrival (ETA)
         6) Admitting physician and service
         7) Admitting unit

   2. The ECC faculty is responsible for notifying the ECC Charge Nurse of the pending arrival and pertinent patient information.

   3. The ECC Charge Nurse will be responsible for:

      a. Notifying Admitting/Bed Control and the receiving patient care unit of patient estimated arrival time as soon as information is received via Biotel or direct communication with air ambulance service.
b. Notifying University Police Department (UPD).

c. Notifying any other ancillary department, which may be necessary to render care.

4. The transport team will consist of UPD officers and the helicopter crew. Any additional personnel requested by the Helicopter crew will be added, i.e., Physician, RN or CNA (Certified Nurse Assistant).

5. All transfer patients (except those with trauma less than 24 hours) will be taken directly to the unit admitting the patient. Trauma (less than 24 hours) patients will be taken to the ECC, unless accepted to unit by trauma service.

B. Transfer patients for direct admit to the ECC. Biotel or air ambulance service will notify the ECC of patients being directly admitted to the ECC.

1. The ECC Charge Nurse shall be responsible for:

   a. Notifying any other ancillary department, which may be necessary to assist or render care.

   b. Notifying UPD.

C. The UPD shall be responsible for:

1. Assigning officers to the Transport Team.

2. Unlocking all doors between the helicopter and hospital.

3. Monitoring communication between the helicopter and the hospital.

4. Providing elevator operator.

5. Securing the helipad after departure of the helicopter.

D. Any information regarding revised ETA's or patient condition received by the accepting service or UPD should be relayed to ECC/Registration staff as rapidly as possible.

E. The ECC shall provide any necessary medical and transportation equipment needed for the arriving patient or from direct communication with air ambulance service.

F. Information regarding Military Assisted Transport (MAST) patients can be obtained by phoning:
G. Information related to LifeAir flights may be obtained by phoning:

- BioTel (Shreveport-Bossier) (318) 675-2135
- Schumpert ER (318) 681-4223
- Willis Knighton (318) 632-4698