LOUISIANA STATE UNIVERSITY HEALTH SCIENCES CENTER – SHREVEPORT

ACCESS TO CARE

Purpose:
To define the right to access for patients presenting for care at LSUHSC - Shreveport.

Policy:
1. LSUHSC – Shreveport Compliance with COBRA Federal Statutes and amendments and applicable Louisiana State Statutes.

   It is the policy of LSUHSC - Shreveport to fully comply with the COBRA Statutes, as amended, regarding the assessment, receipt of transfer, transfer, and refusal to treat patients.

2. Rights of patients Presenting for Emergency and Trauma Care at LSUHSC - Shreveport:
   a. All patients presenting for emergency and trauma care shall be registered and receive a medical examination to determine of the presence of an emergency medical condition. All patients determined to have an emergency medical condition as defined in the protocol shall be provided care to stabilize and/or complete the level of care necessitated by the patient’s emergency condition.
   b. Non-emergency patients will be provided continued care according to their residency status and the availability of resources.

3. Rights of Residents of the State of Louisiana to Access Care at LSUHSC - Shreveport:

   It is the policy of LSUHSC - Shreveport to provide access to care to all residents of the State of Louisiana without regard to their ability to pay. Patients are required to adhere to established payment policies (i.e. co-pay, deposit for non-urgent visits).

   Residency – A person is considered a resident of the state of Louisiana when they actually live in the state, and can provide evidence of intent to remain in the state. Such proof includes a current, valid Louisiana driver's license or Louisiana state issued identification card, voter registration card, homestead exemption documents, proof of payment of Louisiana taxes, or a utility bill in the person’s name, with the home address listed in addition to appropriate photo identification.

4. Rights of Non-Residents of the State of Louisiana Access to Care at LSUHSC - Shreveport:

   LSUHSC – Shreveport shall provide an appropriate medical screening to any person who presents to the facility requesting examination or treatment for a medical condition. The medical screening shall be used to determine if the patient has an emergency medical condition or is in active labor, without regard to state residency or ability to pay. An emergency medical condition
means a patient with acute symptoms of sufficient severity that the absence of immediate medical attention could reasonably be expected to result in placing the individual’s health in serious jeopardy, serious impairment to bodily functions, or serious dysfunction of any bodily organ or part.

See Hospital Policy 2.11.1 Treatment (Non-Emergent) for Non-Resident Patients for additional information.

5. LSUHSC - Shreveport maintains transfer agreements and relationships with organizations/facilities in order to provide patients with the appropriate care when such resources are not available at LSUHSC - Shreveport. A list of all affiliation agreements is maintained in Legal Affairs Office.

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Administrator

_____________________
10/18/12
Date

Clinical Board Approval: 5/16/2000, 6/17/2003, 3/21/06, 5/19/09, 10/16/12
Written: 10/94
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