

Nursing Performance Improvement

<p>1. Question:</p> <p>How has Patient Care Services improved patient care?</p>	<p>Answer:</p> <p>Overall Patient Care Services have improved patient care on the following indicators:</p> <ul style="list-style-type: none"> ■ Significant areas of improvement include documentation of the following along with the increased percentage: <ul style="list-style-type: none"> Falls Risk Assessment (6%) Falls Interventions (9%) WOCN Q2 Hour Turning (28%) WOCN Skin Care Kit (28%) Informed Consents (12%) Pre-Op Checklist (12%) ■ Indicators that have met threshold: Restraints, Sedation, Unit Specific Indicators(Diabetes Education, Hemodialysis), Surgical Site verification, MAK
<p>2. Question:</p> <p>How have the Clinics improved patient care?</p>	<p>Answer:</p> <p>Overall the clinics have improved patient care by meeting the thresholds of the various indicators: Patient Education, Patient Registration, Outpatient Summary Record, Informed Consents, Time Out, 2nd Nurse Verification for Chemotherapy, and Sedations</p>
<p>3. Question:</p> <p>How has the Emergency Care Center improved patient care?</p>	<p>Answer:</p> <p>The Emergency Care Center has improved patient care by increasing percentages and meeting thresholds for unit specific indicators.</p> <ul style="list-style-type: none"> ■ Significant areas of improvement include documentation of the following: <ul style="list-style-type: none"> Triage Time to Bed Placement ■ Indicators that met threshold: Restraints, Sedation, and Fast Track Patients meeting Fast Track Criteria

<p>4. Question:</p> <p>Define a Code and a Medical Emergency.</p>	<p>Answer:</p> <p>A Code is defined, as the patient had no pulse, no respirations or both. A Medical Emergency is defined as the patient had a pulse and respirations.</p>
<p>5. Question:</p> <p>Has there been an improvement in the Cardiopulmonary Resuscitations documentation in Patient Care Services and the Emergency Care Center?</p>	<p>Answer:</p> <p>PCS and ECC have shown improvement in the completion of the Code Critique, signature of MD in charge, recorder signature, and vital signs recorded. PCS and ECC met threshold on documentation of field and hospital, post code status, code team response, and variances reported appropriately. Results are reported to each service and the Quality Leadership Team. Survival rates are also reported.</p>