



Due Process/Disclosure and Performance Improvement/Peer Review

Presented by:

Kevin Sittig, M.D.

Vice Chancellor for Clinical Affairs/Medical Director

LSUHSC-S Commitment

- The LSU Health Sciences Center - Shreveport is committed to the principal of due process.
- All residents in training programs at LSUHSC-S are entitled to due process.

Due Process

- Due process is defined as allowing an individual to be confronted with the allegations and evidence against him/her, to present his/her side of the story to the **decision-maker**, and unless the offense is egregious, be given the opportunity for improvement.

Who is the decision-maker?

- The decision-maker for the resident is the resident's Department Chair

Resident Responsibility

- Regular periodic evaluations (supplemented by any additional evaluations and counseling, and interactions with faculty) should alert *YOU* to your status!
- As a resident you are a professional and it is your responsibility to be aware of your status and ask faculty about your progress in the training program.

Appeals Process Overview

The background of the slide features a faded, sepia-toned photograph of a grand classical building with prominent columns and arches, likely a government or institutional structure. The image is positioned on the right side of the slide, partially overlapping the text area.

- Purpose of the Appeals Process
 - To ensure you have been fairly evaluated according to departmental standards
 - To ensure you have been made aware of all deficiencies and given an opportunity to correct them (unless offense is egregious)
 - To ensure appropriate documentation exists to substantiate the action being taken
- Administrative Process - Strict Rules of Evidence Do Not Apply

Administrative Process

The appeals process follows the decision of the Departmental Chair:

Step 1: Appeals Review Advisory Committee

Step 2: Review by the Vice Chancellor for Clinical Affairs

Step 3: A final Appeal to the Chancellor of LSUHSC-S (representing the Board of Supervisors)

Appeals Process in Detail

- Refer to the *House Staff Manual* for the Appeals Process in Detail.
- Direct any questions you may have concerning the appeals process to:
 - Program Director
 - Department Chair
 - Medical Education Office



Performance Improvement/Peer Review

Performance Improvement (PI)

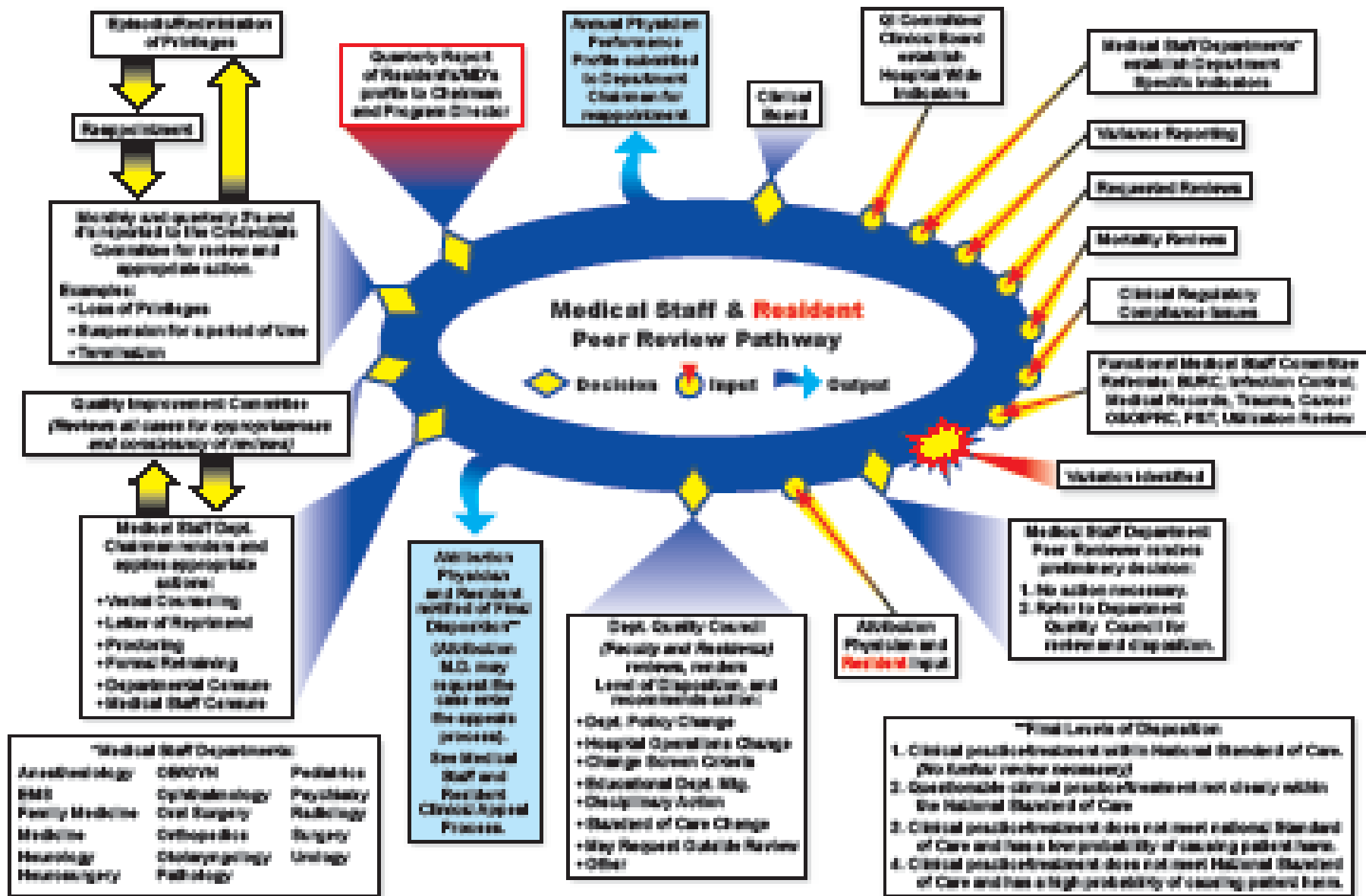
- Residents are required to participate in Performance Improvement as approved by the Clinical Board.
- Residents should be involved in their departmental quality council meetings where discussion of QI events takes place.

Performance Improvement (PI)

- The Quality Management department is available for any PI related questions you may have (Ext. 5-5030).
- Performance Improvement is used to improve processes—not point a finger!
- Use performance improvement as an educational tool in your training.

LSU Health Sciences Center at Shreveport • Medical Staff & Resident Performance Improvement

Developed by Leisa Oglesby, RN, BSN, MBA, CPHQ



A faded, sepia-toned background image of a classical building with a series of tall, fluted columns and a pedimented roof. The image is positioned on the right side of the slide, extending towards the center.

Questions?

Thank you.